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**Top Must-Have Features to Build an On-Demand Taxi Booking App-**

A great thing about technology is- it keeps modifying every time with new tech innovations. One can add new features and functionalities according to market demands. So, if you are leading a ride-hailing business with a taxi booking app, then this privilege can be used efficiently to enlarge your business.

For instance, today, we all know that safety is a significant concern in online taxi bookings. At this instant, if prominent safety features are adding in taxi booking apps, then it will ease that considerable concern to some extent.

**Let’s discuss the salient features of taxi booking app development-**

**Basic App Functionality**

Online taxi booking apps requires an impressive layout. The in-built features of the apps should be well described and focus must be on interface and ease of use, considering the target users.

**User Guide**

In-app, a user guide will cover all the essential aspects of the taxi booking process, it helps the users to understand all the features and functionality of the app. A user guide should have rich UX designs.

**Easy Signup Process**

An app should have a user-friendly and straightforward signup process. The complete signup process should be brief that requires essential information including- name, mobile no., email id and password.

**User-Centric Booking Process**

The user-centric process should be hassle-free and comprising options like GPS feature, detailed map, search bar and others. After completing the signup process, the users should redirect to the home screen where they can select their desired ride.

**Location Saving Feature**

This feature assists the users to save their favourite locations. Features associated with regularly visited places and routes add up to app usability and make taxi booking comfortable for riders.

**Estimated Time of Arrival**

One of the beneficial features in a taxi booking app is Estimated time of arrival (ETA). According to the location of a user, the app shows preferences of picking a taxi, along with their ETA. And then the user is notified about the arrival time of their cab.

**Fare details**

Companies need to ensure that their users will get all the detailed information about their ride charges. The app has an option as “Ride Estimate” which shows the information about the estimated prices. The prices also vary if the user changes the location; it appears as a notification message that estimated price may vary due to the changes in a drop point. It gives a clear idea to the users about their fares.

**Ride details**

Once the cab booking is confirmed, the app shows the detailed information about the cab driver including their name, mobile no, cab model, cab number, current location, OTP and estimated time of arrival. The users also have an option to cancel the booked cab before the driver reaches the pickup point.

**Ride Feedback**

After the successful drop, the users redirect to the feedback page on which a screen appears showing the fares. To enhance user engagement, the app requests users to give their feedback about their ride experience. This feature helps the company to discover customer satisfaction towards their services and driver rating suggests the driver for future references.

**Advanced Features-**

After the basic features, let’s go through some of the advanced features that make an app exclusive from others. Here are the features that can significantly help the taxi booking company in increasing their brand identity-

* My Rides
* Invite and Earn
* Rate Card
* Emergency Contact
* Emergency Button
* FAQ Section

If you are also planning to **create a taxi booking app** platform, then you cannot afford to miss out any of the features discussed above. Make your business unique and robust in **taxi booking industry**by integrating new features in your app.